

# **Session Topics**

- Participant Flagging
- Additional Growth Charts
- Attendance App
- Electronic Signatures Enhanced Dashboard

- Online Application Email & Text Parents
- Staff Time Clock
- **Ouestion & Answers**

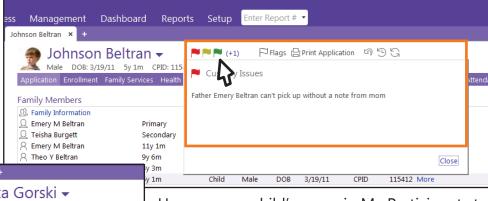
To learn even more about these features, please visit childplus.com.

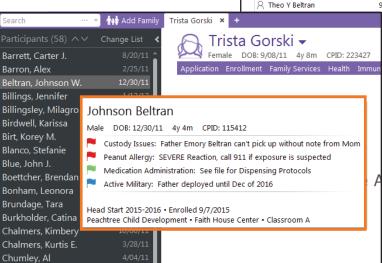


# Participant Flagging

- Groups make it easier to identify children with similar issues. Make groups or participants stand out by placing a colored flag next to their name for issues such as:
  - Custody Issues
- Active Military
- Allergies
- Policy Council
- And More
- Hover over a child's name to see a description for each flag a child has.
- Each child can have multiple flags and individual notes for each flag.
- Flagging easily shows which groups a child belongs to.
- Pick color of each flag type, such as red for allergies or custody issues.

Hover over flags in a child's record for more information on each flag.





Hover over a child's name in My Participants to learn basic information about a child and flags.



# Participant Flagging - Continued

#### Report grouped by flag type

4015 - Family Participant Groups
Program Term: Head Start 2015-2016, Agency: Peachtree Child Development, Site: Faith House Center,
Enrollment Status: Enrolled CPID Type Participant Primary Phone Flag Notes Beltran Johnson 115412 Child (555) 605-8136 Father deployed until Dec of 2016 Custody Issues Beltran, Johnson 115412 Child (555) 605-8136 Father Emory Beltran can't pick up without note from Medication Administration 201908 Child (555) 172-4502 See file concerning dispensing medication Barrett, Carter Beltran, Johnson 115412 Child (555) 605-8136 See file for Dispensing Protocols Parent Committee (555) 846-9464 Peanut Allergy 201908 Child (555) 172-4502 SEVERE Reaction, call 911 if exposure is suspected Barrett, Carter Beltran, Johnson 115412 Child (555) 605-8136 SEVERE Reaction, call 911 if exposure is suspected Beltran, Emery Sr. 115406 Adult (555) 605-8136 (555) 453-5046 227834 Adult Classroom Totals - Classroom A: 5 Individuals (Active Military - 1, Custody Issues - 1, Medication Administration - 2, Parent Committee - 1, Peanut Allergy - 2, Policy Council - 2) Policy Council Classroom Totals - Classroom B - HS & PreK: 1 Individual (Policy Council - 1) Site Totals - Faith House Center: 6 Individuals (Active Military - 1, Custody Issues - 1, Medication Administration - 2, Parent Committee - 1, Peanut Allergy - 2, Policy Council - 3) Agency Totals - Peachtree Child Development: 6 Individuals (Active Military - 1, Custody Issues - 1, Medication Administration - 2, Parent Committee - 1, Peanut Allergy - 2, Policy Council - 3)

View flags on multiple reports such as the Family Participant Groups, Enrollment Priority Listing, Master List of Participants, etc.

#### Report grouped by child

Prog	gram Term: Head	l Start 20	015-2016, Agei	nily Participant ncy: Peachtree Child Iment Status: Enroll	Development, Site: Faith	House Center,
Name	CPID	Туре	Participant	Primary Phone	Groups	Flag Notes
Peachtree Child Dev	relopment - F	aith H	ouse Cente	r - Classroom A		
Barrett, Carter	201908	Child	✓	(555) 172-4502	Medication Administration Peanut Allergy	See file concerning dispensing medication SEVERE Reaction, call 911 if exposure is suspected
Beltran, Emery Sr.	115406	Adult		(555) 605-8136	Policy Council	
Beltran, Johnson	115412	Child	<b>✓</b>	(555) 605-8136	Active Military Custody Issues Medication Admini Peanut Allergy	Father deployed until Dec of 2016 Father Emory Beltran can't pick up without note from Mom See file for Dispensing Protocols SEVERE Reaction, call 911 if exposure is suspected
Bran, Albertha	218839	Adult		(555) 846-9464	Parent Committee	
Rucker, Graham	227834	Adult		(555) 453-5046	Policy Council	
Classroom Totals - Class			Medication Adr rent Committee		nut Allergy - 2, Policy Cou	ncil - 2, Active Military - 1, Custody
Peachtree Child Dev	velopment - F		ouse Cente			
Betts, Christiane	208741	Adult		(555) 853-0773	- HS & PreK Policy Council	
Betts, Christiane  Classroom Totals - Class  Site Totals - Faith House	208741 Froom B - HS & F Center: 6 Indivi	Adult PreK: iduals (M - 1, Pare	1 Individual (Po Medication Adm ent Committee 6 Individuals (	(555) 853-0773 dicy Council - 1) inistration - 2, Pean - 1)	Policy Council  ut Allergy - 2, Policy Coun iration - 2, Peanut Allergy	cil - 3, Active Military - 1, Custody - 2, Policy Council - 3, Active Military -
Betts, Christiane  Classroom Totals - Class  Site Totals - Faith House	208741 Froom B - HS & F Center: 6 Indivi	Adult PreK: iduals (M - 1, Pare	1 Individual (Po Medication Adm ent Committee 6 Individuals (	(555) 853-0773 dicy Council - 1) inistration - 2, Pean - 1) Medication Adminis	Policy Council  ut Allergy - 2, Policy Coun iration - 2, Peanut Allergy	



# Participant Flagging - Continued

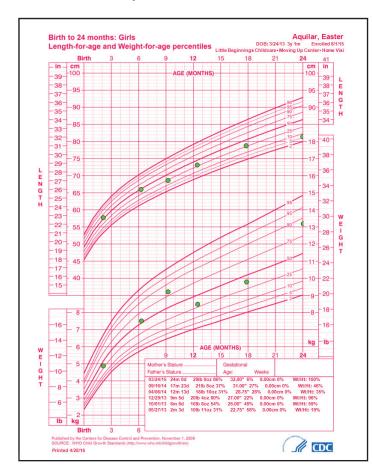
	Peachtree Child Development									
Eligibility Points	Name	CPID	Current Age	Class Age	Birthday	Primary Lang.	#In Fam	% of Poverty	TANF	SSI
210	Vest, Devon	157545	5y 0m	4y	4/22/11		6	48	N	N
210	Sowell, Melania	230239	4y 3m	Зу	1/24/12		6	49	N	N
195	Truss, Diego	199534	5y 3m	4y	1/27/11	English	11	0	Υ	N
175	Whitt, Adelaide	220066	4y 6m	3y	11/01/11	Spanish	3	84	N	N
170	Stith, Tamala	202186	4y 10m	4y	6/15/11	English	4	16	N	N
Active	e Military									
170	Lamas, Margorie	214661	4y 9m	4y	7/18/11		7	0	Υ	N
170	Whittle, Carmelia	163170	5y 1m	4y	3/07/11	English	7	16	Υ	Y
170	Hollinger, Eugenio	229992	5y 5m	4y	12/03/10	English	6	48	N	Y
160	Breazeale, Dana	230204	5y 3m	4y	2/04/11	English	5	55	N	N
155	Lamas, Lawanda	214662	4y 9m	4y	7/18/11		7	0	Υ	N
155	Threadgill, Christen	215230	4y 8m	4y	8/10/11		6	69	N	N
155	Cloninger, Brandy	210434	4y 9m	4y	7/13/11	English	5	0	Υ	N
155	Vasquez, Kayla	236516	4y 4m	3y	12/28/11	English	4	0	Υ	N
Asthm	na									
150	Wheat, Russell	201071	4y 9m	4y	7/15/11		5	90	N	N
	Jackson, Kevin	236541	3y 9m	Зу	7/06/12	English	3	55	N	N
150	Kimura, Marta	217097	5y 4m	4y	12/19/10	3	4	98	N	N
150	Prevost, Celestina	215973	4y 10m	4y	6/22/11		4	87	N	N
150	Gallman, Randy	236536	4y 1m	Зу	3/07/12	English	2	13	N	N
	Sunderland, Rolland	96808	5y 3m	4y	1/26/11		3	73	N	N
140	Towner, Eloy	210493	4y 8m	4y	8/18/11	English	4	29	Υ	N
140	Causey, Felipe	132653	4y 6m	Зу	10/16/11		6	73	N	N
Peanu	it Allergy									
140	Neel, Elease	220967	4y 7m	Зу	9/06/11	Spanish	5	0	Υ	N
135	Worcester, Tobi	209120	4y 9m	4y	7/15/11	English	2	0	Y	N
135	Cagle, Carson V	210647	5y 3m	4y	1/07/11	English	2	0	Y	N
	Whitt, Charise	219479	4y 11m	4y	5/27/11	English	3	0	Y	N
	Hays, Mathew	225882	5y 1m	4v	3/14/11	English	6	0	Υ	N

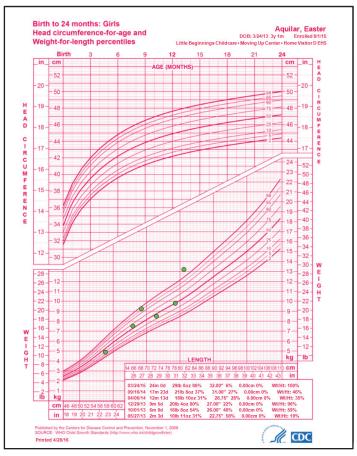
<sup>\* =</sup> Indicates an enrolled participant who is included in the report because of a location preference (i.e. they want to transfer to a different location)

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# Additional Growth Charts World Health Organization (WHO) Growth Charts

- The CDC now recommends using the WHO charts for children 0-24 months and the CDC growth charts for children 24 months and older.
- ChildPlus automatically determines which chart each child needs based on their age.
- Printable in full color!
  - Pink ► Girls
  - Blue ► Boys







## Attendance App for iPads & Android tablets

Take attendance for your Head Start and Early Head Start classrooms from your tablet! Teachers or parents can use the ChildPlus Attendance App in the classroom to check children in and out each day or use the app at your attendance kiosk at your receptionist desk.

The ChildPlus Attendance App records:



Exact arrival and departure times at check in/out for accurate attendance.



Signatures of who dropped off or picked up a child create accountability.



Meal counts at point of service for CACFP.



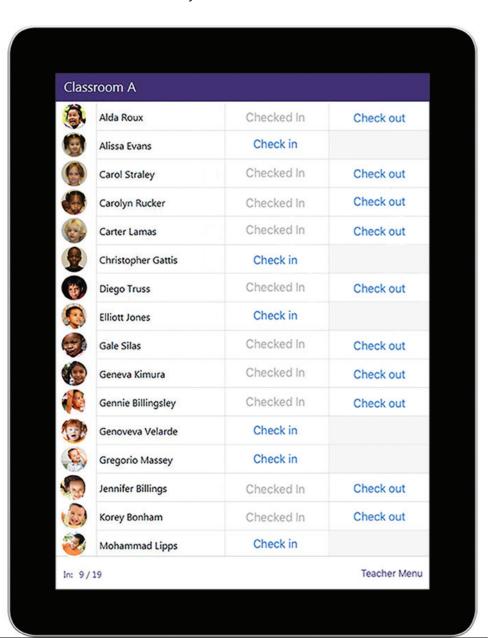


Unavailable for iPhones.



**Available Now** 

Watch the video: <a href="mailto:childplus.com/mobileapp/">childplus.com/mobileapp/</a>

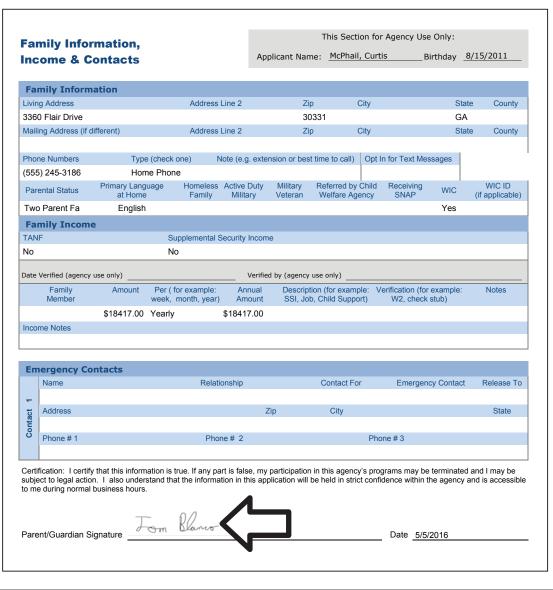




- · Record digital signatures for parents and staff.
- Use mouse or signature pad.

Family Application

 Easy to use with Applications, Income verification forms, & Module Designer.





Select either a, b, c, or d below (only one should be selected):    a. Categorically Eligible (if family is categorically eligible, select one category below)   Public Assistance (if public assistance is marked, select type of assistance)   TANF/CalWORKS   Supplemental Security Income (SSI)   Homeless   Foster Care   D. Income Eligible (at or below federal poverty guidelines)   c. Over-Income (counted as part of 10% maximum)   d. Income between 100 - 130% of federal poverty guidelines   (no more than 35% of enrolled children may fall into this category, agency must attach Grantee approval)  2. What documentation was used to determine eligibility?   Income Tax form (1040)	a. Categorically Eligible (if family is categorically eligible, select one category below)    Public Assistance (if public assistance is marked, select type of assistance)   TANF/CalWORKS   Supplemental Security Income (SSI)   Homeless   Foster Care   b. Income Eligible (at or below federal poverty guidelines)   c. Over-Income (counted as part of 10% maximum)   d. Income between 100 - 130% of federal poverty guidelines (no more than 35% of enrolled children may fall into this category, agency must attach Grantee approval)  2. What documentation was used to determine eligibility?   Income Tax form (1040)	Participant's Date of Birth: 08/15/2011	
Public Assistance (if public assistance is marked, select type of assistance)   TANF/CalWORKS   Supplemental Security Income (SSI)   Homeless   Foster Care   ▶ b. Income Eligible (at or below federal poverty guidelines)   c. Over-Income (counted as part of 10% maximum)   d. Income between 100 - 130% of federal poverty guidelines   (no more than 35% of enrolled children may fall into this category, agency must attach Grantee approval)   2. What documentation was used to determine eligibility?   Income Tax form (1040)   SSI Documentation   Paystub or pay envelope   W-2   Unemployment   Paystub or pay envelope   Unemployment   TANF/CalWORKs Documentation   Other (please explain):   TANF/CalWORKs Documentation   As an employee of the Head Start Program:   I verified during the interview that the parent(s) signed and dated the Application for Services.   I certify that I have made reasonable efforts to verify the above information is true and correct to the best of my knowledge about the participant's eligibility.   Staff Signature	Public Assistance (if public assistance is marked, select type of assistance)   TANF/CalWORKs   Supplemental Security Income (SSI)   Homeless   Foster Care   ▶ b. Income Eligible (at or below federal poverty guidelines)   c. Over-Income (counted as part of 10% maximum)   d. Income between 100 - 130% of federal poverty guidelines (no more than 35% of enrolled children may fall into this category, agency must attach Grantee approval)   2. What documentation was used to determine eligibility?   ✓ Income Tax form (1040)	Select either a, b, c, or d below (only one should	d be selected):
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Foster Care	Foster Care	☐ TANF/CalWORKs	
✓ b. Income Eligible (at or below federal poverty guidelines)         ☐ c. Over-Income (counted as part of 10% maximum)         ☐ d. Income between 100 - 130% of federal poverty guidelines (no more than 35% of enrolled children may fall into this category, agency must attach Grantee approval)         2. What documentation was used to determine eligibility?         ☑ Income Tax form (1040)       ☐ SSI Documentation         ☐ Written statements from employers       ☐ Paystub or pay envelope         ☐ W-2       ☐ Unemployment         ☐ Foster Care Reimbursement       ☐ Other (please explain):         ☐ TANF/CalWORKs Documentation         As an employee of the Head Start Program:         ☐ I verified during the interview that the parent(s) signed and dated the Application for Services.         ☐ I certify that I have made reasonable efforts to verify the above information is true and correct to the best of my knowledge about the participant's eligibility.         Staff Signature       ☐ Date 5/5/2016         ☐ I certify that I have reviewed eligibility documents and agree with the staff's determination of the applicant's eligibility.	✓ b. Income Eligible (at or below federal poverty guidelines)         ✓ c. Over-Income (counted as part of 10% maximum)         ✓ d. Income between 100 - 130% of federal poverty guidelines (no more than 35% of enrolled children may fall into this category, agency must attach Grantee approval)         2. What documentation was used to determine eligibility?         ✓ Income Tax form (1040)       SSI Documentation         ✓ Written statements from employers       Paystub or pay envelope         ✓ W-2       Unemployment         ✓ Foster Care Reimbursement       Other (please explain):         ✓ TANF/CalWORKs Documentation         As an employee of the Head Start Program:         ✓ I verified during the interview that the parent(s) signed and dated the Application for Services.         ✓ I certify that I have made reasonable efforts to verify the above information is true and correct to the best of my knowledge about the participant's eligibility.         Staff Signature       Date 5/5/2016         ✓ I certify that I have reviewed eligibility documents and agree with the staff's determination of the applicant's eligibility.	☐ Homeless	
□ c. Over-Income (counted as part of 10% maximum)         □ d. Income between 100 - 130% of federal poverty guidelines         (no more than 35% of enrolled children may fall into this category, agency must attach Grantee approval)         2. What documentation was used to determine eligibility?         ☑ Income Tax form (1040)       ☐ SSI Documentation         ☐ Written statements from employers       ☐ Paystub or pay envelope         ☐ W-2       ☐ Unemployment         ☐ Foster Care Reimbursement       ☐ Other (please explain):         ☐ TANF/CalWORKs Documentation         As an employee of the Head Start Program:         ☐ I verified during the interview that the parent(s) signed and dated the Application for Services.         ☐ I certify that I have made reasonable efforts to verify the above information is true and correct to the best of my knowledge about the participant's eligibility.         Staff Signature	□ c. Over-Income (counted as part of 10% maximum)         □ d. Income between 100 - 130% of federal poverty guidelines         (no more than 35% of enrolled children may fall into this category, agency must attach Grantee approval)         2. What documentation was used to determine eligibility?         □ Income Tax form (1040)       □ SSI Documentation         □ Written statements from employers       □ Paystub or pay envelope         □ W-2       □ Unemployment         □ Foster Care Reimbursement       □ Other (please explain):         □ TANF/CalWORKs Documentation         As an employee of the Head Start Program:         □ I verified during the interview that the parent(s) signed and dated the Application for Services.         □ I certify that I have made reasonable efforts to verify the above information is true and correct to the best of my knowledge about the participant's eligibility.         Staff Signature       Date 5/5/2016         □ I certify that I have reviewed eligibility documents and agree with the staff's determination of the applicant's eligibility.	☐ Foster Care	
□ d. Income between 100 - 130% of federal poverty guidelines	□ d. Income between 100 - 130% of federal poverty guidelines	▼ b. Income Eligible (at or below federal)	poverty guidelines)
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Supervisor SignatureDate	Supervisor SignatureDate		
		Supervisor Signature	Date
		Supervisor Signature	Date

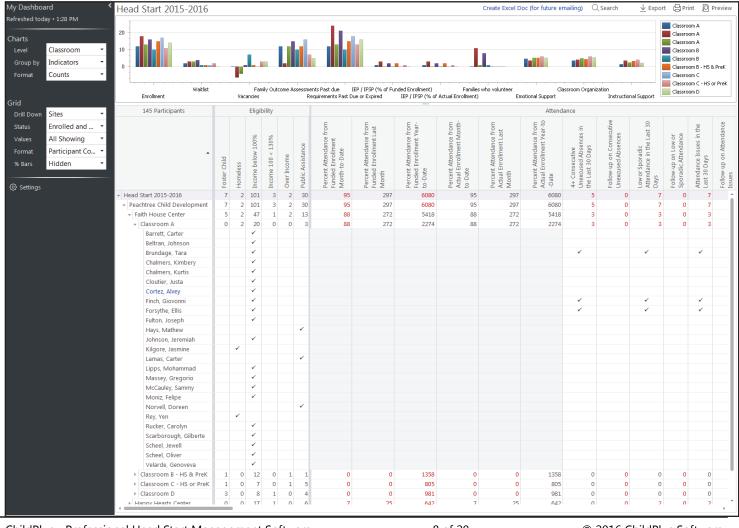


# **LIII** Enhanced Dashboard

- See all statistics for your agency or areas that don't meet standards (exceptions).
- Color coded: blue = good, red = needs improvement.
- 112 performance indicators with countless combinations to view data.
- Create multiple Dashboards with charts and grids.
- Links to data entry screens so you can easily update.
- Export an exact replica of the Dashboard to Excel.



### Watch the video: <u>childplus.com/dashboard/</u>

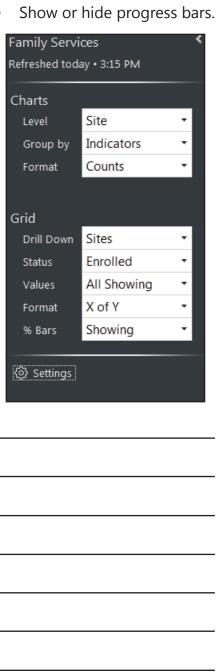




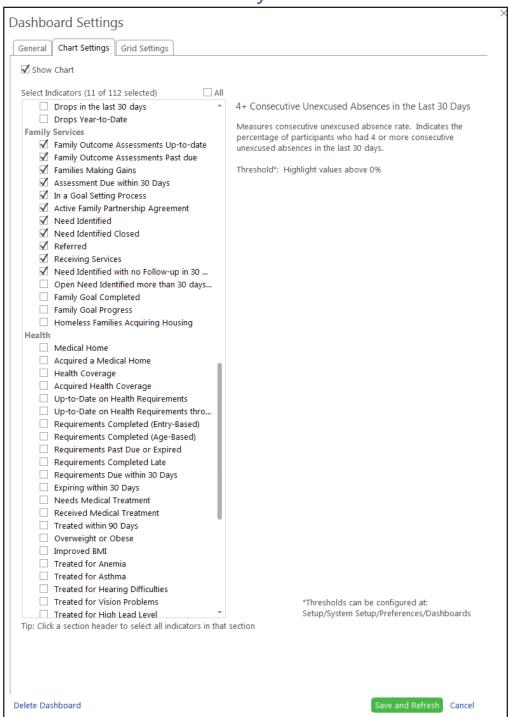
# Enhanced Dashboard - Continued

### Dashboard Settings - How do you want your data?

- Customize charts and grids to see the information you want the way you want.
- Drill down to program term, agencies, sites, classrooms, and participants.
- Select enrollment status.
- See all indicators or only those that don't meet standards.
- Choose which format to see the data:
  - Counts
  - Percentages
  - X of Y values



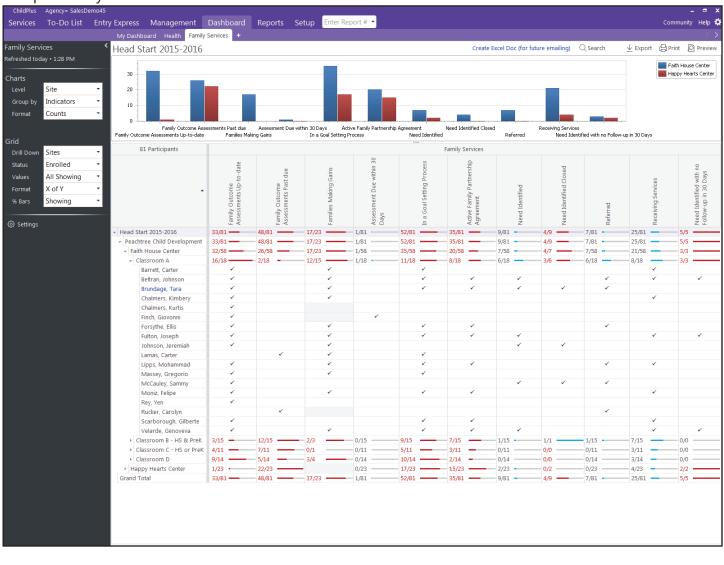
### Choose what indicators you want to see.





## **Enhanced Dashboard** - Continued

#### Sample Family Services Dashboard





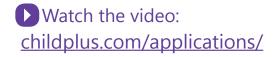
# nline Application

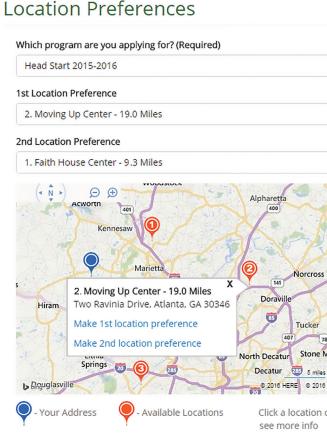
Parents can apply for your program online. You choose how much or how little information parents need to fill out with a quick and easy setup.



#### **Online Application Setup**

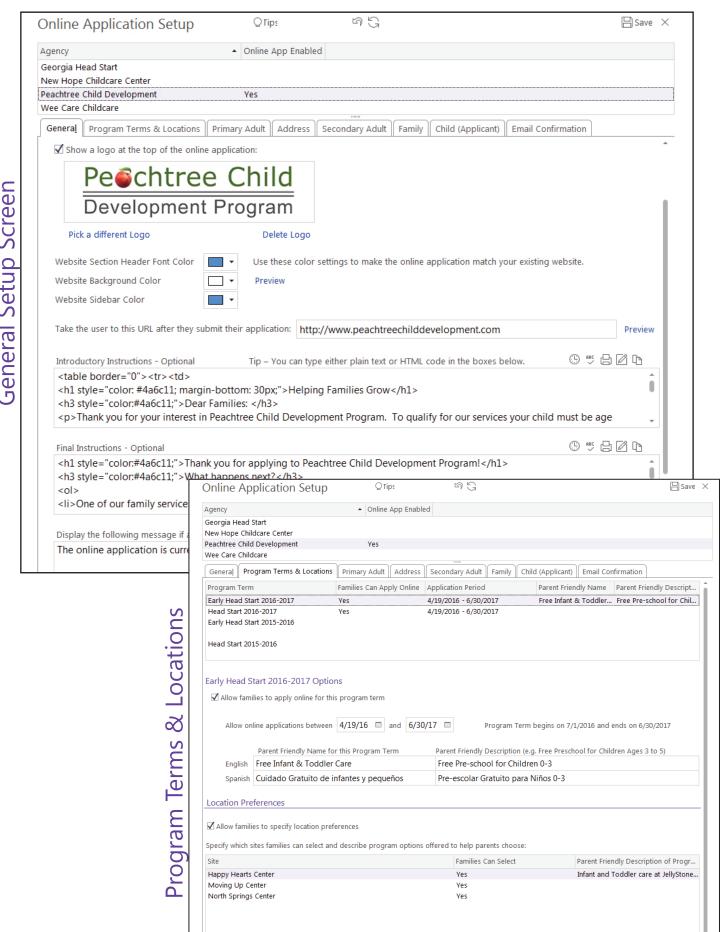
- Create simple to complex Online Application.
- Customize the application to have your agency's look and feel with colors, logos, messages, etc.
- Add HTML to further customize your application!
- Let applying families choose location preferences from an interactive map that shows your centers.
- All submitted online applications are automatically entered into your ChildPlus database, which saves you data entry time!
- English & Spanish application options available.







# Online Application - Continued





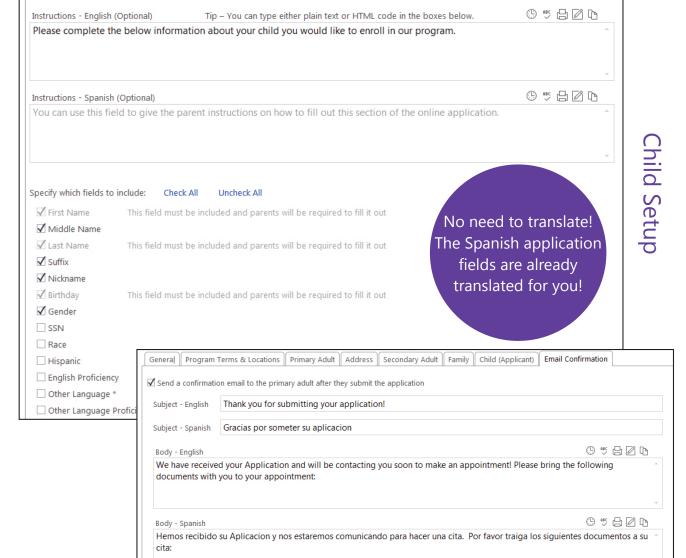
# n.... Online Application - Continued





# Online Application - Continued

General Program Terms & Locations Primary Adult Address Secondary Adult Family Child (Applicant) Email Confirmation



✓ When an online application is submitted, send a notification to the following email address

All submitted online applications are automatically entered into your ChildPlus database, which saves you data entry time!

Use this option if you want to have certain staff notified whenever an online application is submitted, regardless if the parent picks a preferred site.

Application\_Manager@faithhouse.com

To enter multiple email addresses, separate each with a comma.

When an online application that does not have a preferred site is submitted, send a notification to the following email address

Use this option if you want staff to be notified when an application is submitted in which the parent hasn't indicated a site preference. You would probably only use this option if you use site specific email notifications so that applications that are submitted without a preferred site are not missed (see the Program Terms & Locations tab).

Application\_site\_Manager@faithhouse.com

To enter multiple email addresses, separate each with a comma.



## **Email & Text Parents**

Keep parents up to date with center news and events by email or text messages!

- Start with a sample or create your own reusable message.
- Simple to complex messages with pictures, formatting, and more.
- Add fields from ChildPlus to customize your messages.
- Setup families' contact method preferences.
- Choose how you're going to send your message.
- See who won't receive your text or email message and why.
- ChildPlus logs all communications in the Family Services module.

#### Common Reasons to Email & Text Parents

Center Events

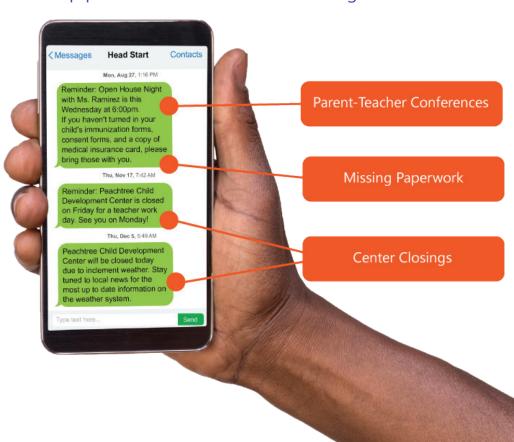
Center Closings

- Parent-Teacher Conferences
- Missing Paperwork

- Screening Reminders
- And more



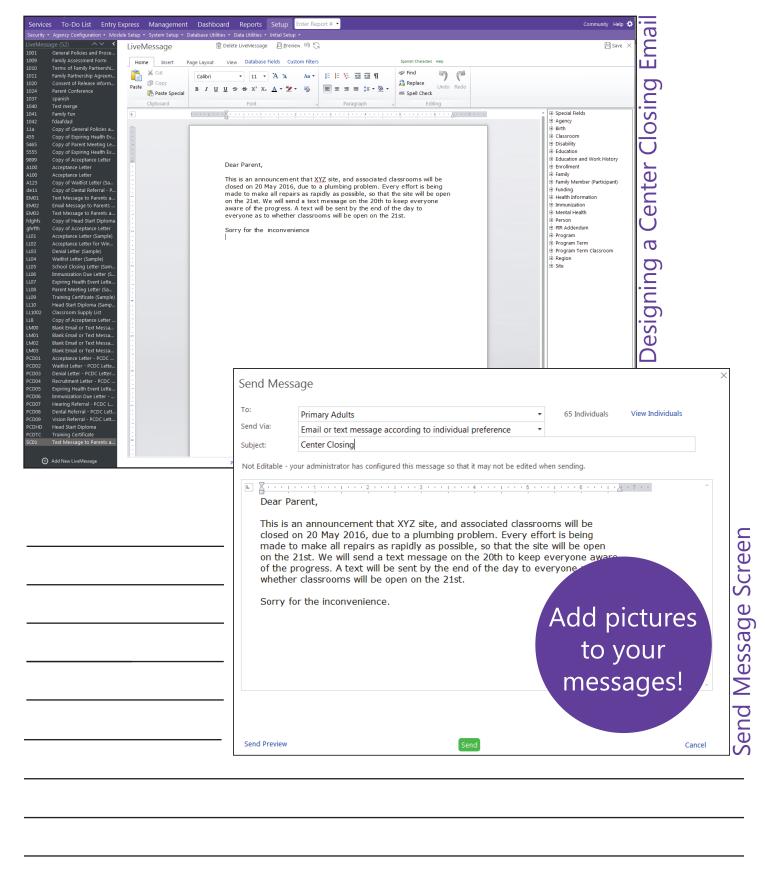
#### Keep parents informed via text messages.



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## Email & Text Parents - Continued

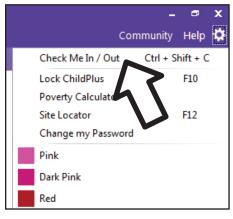




Regardless of number of times you clock in and out each day, ChildPlus tallies your time for you.

#### Two Ways to Clock In & Out

1. Staff can log into ChildPlus.



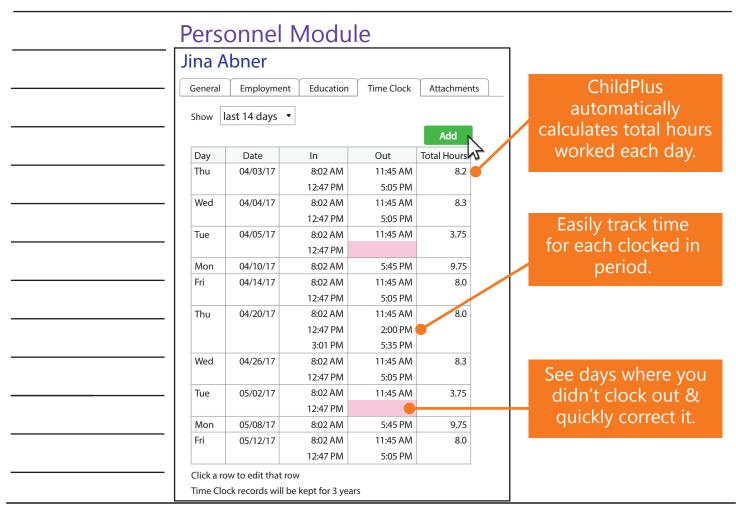
2. Use customized ID cards with barcodes, photos, and agency logo.



Everything is in one place!

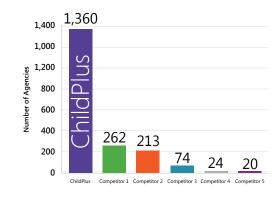
\*Barcode scanners sold separately and cost as little as \$19.99. See childplus.com for recommendations.

■ Watch the video: <u>childplus.com/timeclock/</u>



## **About ChildPlus Software**

- ChildPlus pioneered Head Start Software over 30 years ago.
- #1 most widely used software according to 2014-2015 PIR.
- 61% of all grantees and delegates use ChildPlus.



# **Regional Meetings**

Have you attended a regional ChildPlus meeting? Anyone, whether you're new to ChildPlus or a veteran, can attend these FREE, self-organized groups where you can discuss and train on ChildPlus topics with other users. For registration information, meeting agenda, or other questions, email salesadmin@childplus.com.

childplus.com/usergroups/

## About José

José knows what you're going through. Before Jose came to work at ChildPlus. net, he was a Head Start parent and a Head Start employee. All three of Jose's Children are Head Start graduates. Jose himself wore many different hats during his time at the Friends of Children & Families Head Start.



**Email** 

Cell

**Phone** 

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770.241.0539

800.888.6674 ext. 251

# Have more questions about ChildPlus?

Accounting

salesadmin@childplus.com

Consulting

consulting@childplus.com

Sales

800.888.6674

sales@childplus.com

Support

support@childplus.com

Training

training@childplus.com

# ChildPlus Resources

Users receive unlimited support with multiple options!



### **Log Your Support Ticket**

Request support and provide details about your issue in ChildPlus for the **fastest** response time. ChildPlus > Help > Request Technical Support



#### ChildPlus Users' Q & A Forum

A forum led by ChildPlus users where you can ask & answer each others' questions about the software. ChildPlus > Community > Q&A Forum



### **Vote on Software Features**

Share and vote on ideas for enhancements and new features you'd like to see added to ChildPlus. ChildPlus > Community > Feature Request Forum



# **Head Start** Community Forum Open to Everyone

Get help & discuss topics with the Head Start Community. Share documents with other users. Talk about your Head Start concerns!

ChildPlus > Community > Community Forum
Or visit headstartforum.com

Contact us by Phone or Email! 800.888.6674 support@childplus.com

Like us on Facebook!



# ChildPlus Training | Consulting

#### OnSite

Training at your agency with a custom agenda.

## **Consulting Services**

A ChildPlus expert works oneon-one with you.

## Learning Labs

All levels of users receive handson training in a classroom.

#### WebBased

Learn at your desk.

#### Scrambles!!

Our signature events packs nine sessions in three days in a professional training.

> October 24th-27th, 2016 Las Vegas, NV

December 12-15, 2016 Atlanta, GA

# Contact Training & Consulting

800.888.6674 consulting@childplus.com training@childplus.com

# Survey

Fill out this survey and turn it in to the presenter to be entered into a prize drawing! The winner will be announced on our Facebook page! 

f/childplus

Full Name:					
Agency:					
Position:					
Phone #: Email:					
	Uninterested		Neutral		Interested
Kiosk for parents to sign in & automatically log In-Kind hours Teacher/child ratio alerts		2	3	4	5
Online employment application					
Universal application for all programs					
Document storage feature					
Parent Portal					
Instant messaging feature in ChildPlus					
No child left on the bus feature					
CAP software features:					
Weatherization					
LIHEAP					
Meal Services					
Workforce development					
Other:					
State Longitudinal Data System Enhancements					
Automatically contacting parents in an hour if child is absent					
PIR by Agency, Site, or Classroom					
Participant overview Dashboard					
Education enhancement including Entry Express for Education					
Everything this participant needs report					
More mobile apps:					
Attachments					
Home Visits					
Family Services					
Family Engagement Outcomes					
Internal Monitoring					
In-Kind					

Other feature not listed above: